

COMPARE MEDICAL ALERT SYSTEMS

Table 1 of 2

Medical Alert Companies	LifeStation 1-866-260-2696	Medical Guardian 1-800-311-6142	Bay Alarm Medical 1-855-397-9964	LifeFone 1-877-352-1292	Philips Lifeline	Medical Alert/ Connect America	Alert 1	Life Alert
PRICING & TERMS*								
Monthly Cost	\$29.95	\$29.95	\$27.95	\$29.95	From \$29.95	\$32.99	\$39.95	\$49.95
Quarterly Discounted Cost	\$27.95/ month	NA	\$27.95/ month	\$27.95/ month	NA	\$29.95/ month (paid every 6 months)	NA	NA
Annual Discounted Cost	\$25.95/ month	1 free month (\$27.45/ month)	\$27.95/ month (paid every 6 months)	\$24.95/ month	NA	\$27.49/ month	\$29.95/ month	NA
Coupon Code	MASHQ - Save \$2/mo (Monthly/ Quarterly/ Annually)							
Activation Fees	None	None	None	None	\$50 (waived sometimes)	None	None	None
Installation Fees	None	None	None	None	\$59.95 (waived sometimes)	None	None	\$96 to \$200
Long Term Contract	None	3 months	None	None	None	3 months	3 months	3 years
MONITORING SERVICES								
24/7 Monitoring	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
In-House or Outsourced Monitoring*	In-house, US Based	Outsourced, US Based	Outsourced, US Based	In-house & Outsourced, US Based	In-house, US Based	Outsourced, US Based	Outsourced, US Based	In-house, US Based
Monitoring Center Standards*	UL Listed & CSAA Five Diamond Certified	UL Listed & CSAA Five Diamond Certified	UL Listed & CSAA Five Diamond Certified	Not specified	Backup call center	UL Listed	UL Listed & CSAA Five Diamond Certified	UL Listed & CSAA Five Diamond Certified
Toll-Free Numbers	1.866.260.2696	1.800.311.6142	1.855.397.9964	1.877.352.1292	1.855.681.5351	1.800.800.2537	1.877.338.0409	1.800.360.0329
Detailed Review	Full Review	Full Review	Full Review	Full Review	Full Review	Full Review	Full Review	Full Review
Website Link	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website

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Chart Notes for Table 1:

* Pricing and Terms - For standard in-home medical alert system. Mobile and premium systems involve additional subscription and start-up fees.
 * In-House or Outsourced Monitoring - Whether the monitoring center is managed and operated by the Medical Alert company, or outsourced to an external provider.
 * Monitoring Center Standards - Monitoring centers that adhere to high industry certification standards like UL and CSAA provide added assurance for customers that their emergency calls will be handled in a professional manner.
 To learn more, please visit www.MedicalAlertSystemsHQ.com

Disclosure & Limitations: We may earn referrals fees for purchases through this chart listing. While every effort has been made to ensure the accuracy of the information contained in this chart, we are unable to provide any warranties. We advise all readers to do careful due diligence before purchasing. We wish you only the best.

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Table 2 of 2

Medical Alert Companies	LifeStation 1-866-260-2696	Medical Guardian 1-800-311-6142	Bay Alarm Medical 1-855-397-9964	LifeFone 1-877-352-1292	Philips Lifeline	Medical Alert/ Connect America	Alert 1	Life Alert
AT-HOME SYSTEM EQUIPMENT*								
Base Unit With Sensitive Microphone	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Water Resistant Button*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Neck Pendant & Wristband Options	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Max. Button Battery Life*	4 years	3 - 5 years	5 years	3 - 4 years	5 years	5 years	3 - 5 years	7 years
Maximum Wireless Range*	500 ft	1,300 ft	1,000 ft	480 ft standard, 1000/ 1500 ft options	800 ft	500 ft	600 ft	800 ft
Max. Base Unit Backup Battery*	32 hours	32 hours	32 hours	32 hours	30 hours	32 hours	24 hours	72 hours
Repairs or Replacements	Included	Included	Included	Included	Included	Included	Included	Included
PHONE LINES								
Traditional Land Line	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Voice Over Internet (VoIP)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Cellular Connection*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
OPTIONAL ADD-ONS & MONITORING								
Mobile Medical Alert*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Fire & Smoke Monitoring	No	No	No	Yes	No	No	No	No
Carbon Monoxide Monitoring	No	No	No	Yes	No	No	No	No
Wall Mounted Button*	Yes	Yes	Yes	Yes	No	No	Yes	Yes
Key Lockbox*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Auto Fall Detection*	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Toll-Free Numbers	1.866.260.2696	1.800.311.6142	1.855.397.9964	1.877.352.1292	1.855.681.5351	1.800.800.2537	1.877.338.0409	1.800.360.0329
Detailed Review	Full Review	Full Review	Full Review	Full Review	Full Review	Full Review	Full Review	Full Review
Website Link	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website	Visit Website

* Chart Notes for Table 2 available on next page.

Chart by www.MedicalAlertSystemsHQ.com

Chart Notes for Table 2:

- * AT-HOME SYSTEM EQUIPMENT - Equipment for standard Medical Alert System that connect to land or VoIP/cable phone lines. Mobile medical alert products from the same company usually have different equipment/specifications.
- * Water Resistant Button - Can be worn in shower and bath, where seniors are susceptible to falling.
- * Button Battery Life - Maximum time period the battery in the help button will last. A longer period means less hassle.
- * Wireless Range - Maximum wireless range between the help button and the base console that allows an alarm call to be activated. Measured in an open air environment with no obstacles.
- * Base Unit Backup Battery - Maximum amount of time the backup battery of base console will continue to power the medical alert system in case of power failures.
- * Voice Over Internet (VoIP) - No land or VoIP line needed. Base unit dials through an in-built cell phone connection.
- * Cellular Connection - No land or VoIP line needed. Base unit dials through an in-built cell phone connection.
- * Mobile Medical Alert - Medical alert system that works both at home and when user is out and about eg. shopping, running errands. Some include GPS/Locations Tracking technology.
- * Wall Mounted Button - A satellite wall mounted button that can be pressed and used just like the help button worn by users.
- * Key Lockbox - A lockbox for storing a set of keys placed so that emergency responders will not damage the door when entering.
- * Auto Fall Detection Alert - A help button pendant that is able to automatically detect that the user has fallen and automatically activate an alert. See resource article below to learn more.

Helpful Resources

The following resources provide addition background information on the factors compared above. The information also help to provide a more complete picture so you can pick the best system for you or your parents needs. Links to these articles are available at <http://medicalalertsystemshq.com/compare-medical-alert-systems>

[Home Medical Alert System Shopper's Checklist](#)

[Medical Alert Systems Reviews](#)

[Auto Fall Alert Detection](#)

[Medical Alert Systems That Work Without A Home Phone Line](#)

[Mobile GPS Medical Alert Systems Reviews](#)

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